

Warranty Labor For Inverter Ducted Split Heat Pump (1.0 / 2.0) Inverter Ducted Packaged Heat Pump

Warranty
Labor
Allowance
Form



BOSCH

Warranty Labor Allowance Policy

This Labor Limited Warranty is for Inverter Ducted Split Heat Pump (1.0 / 2.0) OR Inverter Ducted Packaged Heat Pump with registration of your Bosch Heat Pump.

To register your products, Accredited Bosch Contractors may register products at the following link: [bosch-abcpartner.com](https://www.bosch-abcpartner.com)
All others should register products at the following link:
www.boschprohvac.com/register

For full terms and conditions of the labor limited warranty, please visit
<https://www.bosch-thermotechnology.us/us/en/residential/service/product-warranty-library/>

The labor reimbursement amount shall be in accordance with the Warranty Labor Allowances as shown below. All labor reimbursement requests must be submitted to Bosch Thermotechnology Corp. ("Bosch") on the Warranty Labor Allowance Form provided. Proof of start-up may be required. Expedited freight charges for replacement parts are not covered under this program.

1. Labor requests must be submitted directly to Bosch as detailed below within 90 days from the date the work was performed.
2. Labor allowances shown below are maximum allowable amounts.

3. Labor claims for multiple locations or incidents must be filed separately.
4. Labor reimbursement does not cover the following:
 - a. Travel to and/or from the installation site
 - b. Serviceable items and normal maintenance as required per the Installation Manual
 - c. Costs associated with the acquisition of replacement parts
 - d. Cost associated to gain access for repair
 - e. Excessive costs incurred for diagnostics. It is assumed and required that the serving contractor be familiar with the service, operation and maintenance of BTC products



Failure to follow proper filing procedures does not extend the allowance grace period beyond 90 days from the date of the repair. If the Allowance Form is not filed directly with Bosch strictly in accordance to the following procedure and within 90 days from the date of the repair, all charges will be denied with no further consideration.

Warranty Labor Request Procedure

1. Complete the Warranty Labor Allowance Form.
2. Attach the contractor's invoice for the completed repairs and proof of purchase and registration / purchase where required.
3. Return the completed form and attachment via:
Email: Warranty_Returns@us.bosch.com
Mail: Bosch Thermotechnology Corp.
50 Wentworth Avenue
Londonderry, NH 03053

Warranty Labor Allowances for Inverter Ducted Split Heat Pump (1.0 / 2.0) and Inverter Ducted Packaged Heat Pump

| Replacement / Repair Required | Allowance (\$USD) | Replacement / Repair Required | Allowance (\$USD) |
|---|-------------------|--|-------------------|
| Condenser Coil Replacement | 420 | Condenser Fan Blade Replacement | 70 |
| Compressor Replacement | 420 | Blower Motor Replacement | 70 |
| Evaporator Coil Replacement (1.0 / 2.0 / Cased Coil) | 280 | Blower Wheel / Blower Assembly Replacement | 70 |
| Reversing Valve Replacement | 280 | IDP Evaporator Coil Replacement | 300 |
| Expansion Valve TXV Air Handler Replacement | 140 | Noise Repairs | 35 |
| Expansion Valve EEV Condenser Replacement | 280 | All other components | 35 |
| Service Valve Replacement | 105 | Diagnostic Allowance | 35 |
| Pressure Transducer Replacement | 280 | Travel 25 miles or less (one way) | 35 |
| Control Board 5T One Board Replacement (2.0 / IDP 5T) | 140 | Refrigerant, \$8.00 per nameplate lbs. | 0 |
| Control Board 5T Two Boards Replacement (1.0) | 210 | Condenser Unit Replacement (1.0 / 2.0)* | ..* |
| Control Board 3T One Board Replacement (1.0 / 2.0 / IDP 3T) | 140 | Air Handler Unit Replacement (1.0, 2.0)* | ..* |
| Refrigerant Leak Search and Repair | 210 | IDP Unit Replacement* | ..* |
| Condenser Fan Motor Replacement | 140 | | |

* Must be pre-authorized by Bosch Technical Support and claim must be accompanied by a Bosch Incident Number.

Inverter Ducted Split Heat Pump (1.0 / 2.0)
 Inverter Ducted Packaged Heat Pump
 Warranty Labor Allowance Form



BOSCH

Disclaimer

This form does not create any obligation on the part of Bosch Thermotechnology Corp. ("Bosch") other than the obligations stated in the Limited Warranty provided with the product at the time of purchase. Bosch disclaims all warranties, express or implied, including but not limited

to any implied warranties of merchantability or fitness for a particular purpose, Bosch's sole obligation with respect to the product and purchaser's exclusive remedies are set forth in the Limited Warranty provided with the product at the time of purchase.

Warranty Labor Reimbursement Request Form

General Information

| | |
|--------------------------|------------------|
| Date: | Incident Number: |
| Contractor Company Name: | Technician Name: |
| Address: | City: |
| State: | Zip Code: |
| Customer Name: | |
| Address: | City: |
| State: | Zip Code: |
| Date of Work Completion: | |
| Model Number: | Serial Number: |

Parts Replaced

| | |
|------------------------|------------------|
| Part Number: | Incident Number: |
| How did you diagnose?: | |
| Part Number: | Incident Number: |
| How did you diagnose?: | |
| Part Number: | Incident Number: |
| How did you diagnose?: | |
| Part Number: | Incident Number: |
| How did you diagnose?: | |
| Part Number: | Incident Number: |
| How did you diagnose?: | |
| Part Number: | Incident Number: |
| How did you diagnose?: | |